



An Important Message from GBS Ltd.

For Deanna,

GBS would like to take a moment to update our customers on our plan to move forward during these uncertain times.

The safety of everyone with which we do business is our number one priority, and we have taken steps to ensure we are following all guidelines to limit the spread of the COVID-19 virus. As this situation evolves, we will continue to evaluate our business practice.

Day to Day Business

We want all of our customers to know we will continue to be here to process orders, support design selections, provide information and do what we can to keep your projects moving ahead. Our factories are currently maintaining their standard lead times and we will continue to inform you of any changes in our supply chain.

Contacting GBS

You can expect a call from your sales engineer in the upcoming week to discuss your needs and the best way to communicate with you during this time.

While face-to-face contact is not possible right now, we are looking into ways to work alongside your company to continue our presence and support. Please do not hesitate to reach out to your sales engineer via email, text, or cell phone. For more in depth conversation, we can use available software such as Zoom for face-to-face meetings.

GBS Parts & Service

Our parts department remains open for phone and email orders. We do not anticipate any issues securing parts and supplies at this time. We will arrange direct shipment of parts from factory as there can be no pick up of parts at our office during this time.

WSR Technical Service, Inc. technicians are available to provide service. We are taking steps to ensure their safety when out in the community. The decision to send our service technicians out on jobs is primarily based on their ability to have very limited contact with the public.

Please let us know how best to continue servicing your company.

Stay safe and healthy,
The Team at GBS

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